

XPERT|LINE



**IVY**  
BUSINESS PROCESS MANAGEMENT FOR  
You



## DID YOU EVER...?

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Did you ever wish that cooperation between IT and business was less complicated? Does it annoy you when the lack of understanding for the other party's concerns leads to friction and inefficiency? If so, then you are ready for business process management with Xpert.ivy.

Xpert.ivy breaches the gap between the individual needs of business and the language of IT experts. It also supports the easy and flexible implementation of new requirements into an existing system landscape

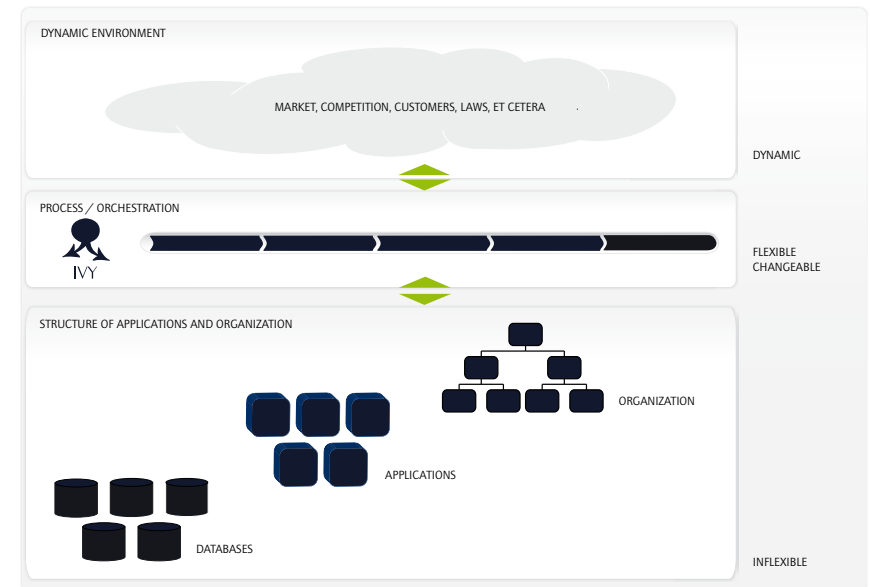
## FOR ONCE, MORE IS MORE!

Business is at the mercy of the forces of the market. Quick response times can prove decisive. Users need the simplest possible system which is tailored to their individual needs - nothing more and nothing less. And so, the ability to quickly adapt the system landscape is crucial.

But this legitimate demand seems to contradict the no less important tasks of the IT department. IT is responsible for ensuring efficient, stable system operation. Modifications to hardware and software increase costs and reduce reliability. Xpert.ivy solves this conflict by inserting a process layer in-between the static system landscape and the dynamic re-

quirements of business departments. This process layer translates graphically defined processes into executable applications. It uses the existing infrastructure, links different systems and guarantees process compliance.

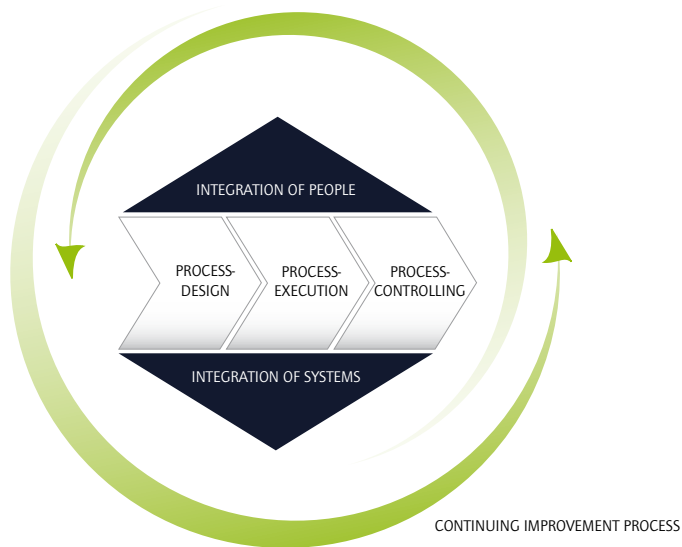
Just this once, more really is more!



Use  
Your  
processes exactly as you like!



## BUSINESS PROCESS MANAGEMENT AT ITS BEST



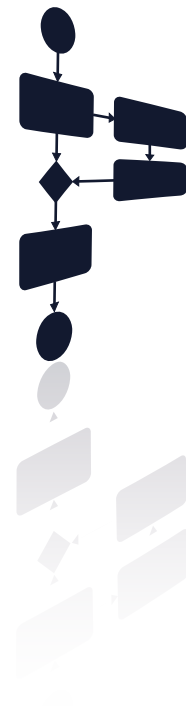
Xpert.ivy enables highly sophisticated Business Process Management (BPM). As an integrated BPM suite, it covers all aspects of Business Process Management - from process design and process execution through user and system integration to process controlling - without changes of medium and on one single platform.

In the design environment of Xpert.ivy, processes are defined as graphical flowcharts. Intuitive entry wizards support the creation of definitions for the exchange of data with your systems and further the integration of your employees into processes. Already in the design phase, Xpert.ivy offers the possibility to simulate and test the process applications created in this way, at any time.

All you have to do to put these process applications into operation is to transfer them to your Xpert.ivy server where they will then be interpreted and executed at runtime.

XPERT.IVY DESIGNER - ONE FITS ALL

## PROCESS DESIGN



There is a large number of process modeling tools available. Xpert.ivy, however, is different. Its design environment is an all-in-one tool for all aspects of process modeling - from organizational and analytical process design and dataflow modeling to the parameterization of user and system interactions. Business analysts and application developers alike use the same environment, and even more important, the same process model. With Xpert.ivy, time-consuming import and export transactions between different tools belong to the past.

Different views of the same process satisfy the requirements of various user groups.

Xpert.ivy uses BPMN (Business Process Modeling Notation), the prevailing OMG standard which was specifically developed to facilitate the communication between administrative and more technically-oriented groups of users.

Instead of keeping your company's process know-how to itself, Xpert.ivy makes it available to users. Xpert.ivy Publisher enables you to provide your employees with process models and process descriptions over the web or in a process manual.



EXECUTION IS JUST A FEW CLICKS AWAY

## PROCESS EXECUTION

Never before has it been so easy to turn graphical process models into process-oriented applications. A few mouse clicks transfer a process model that was created and parameterized in the design environment to Xpert. ivy's runtime environment. When the runtime environment has finished with the interpretation of a process, the corresponding application is made available to users. Implementing process changes is equally simple: Xpert. ivy includes intelligent version management features which allow adjustment of processes during system operation.

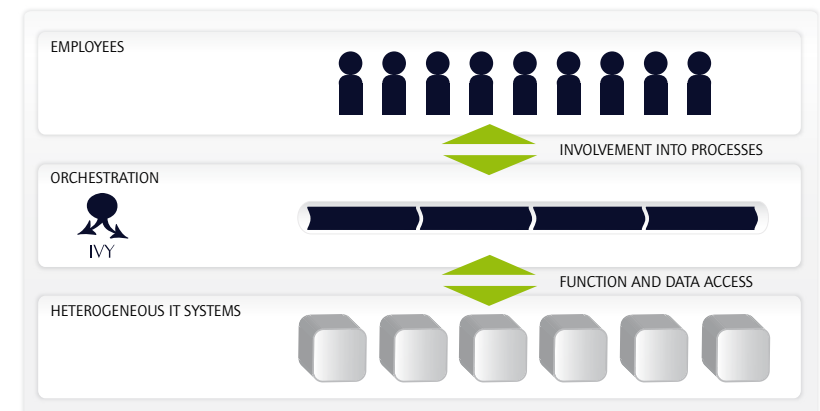


XPERT.IVY FACILITATES COMMUNICATION AND IMPROVES COOPERATION.

## INTEGRATION OF PEOPLE

People are at the core of most business activity. Xpert.ivy integrates people optimally into processes, thus helping achieve better economic efficiency throughout the company. Irrespective of user location, it provides information and functionality in a context-sensitive manner via a company-wide application interface. Wherever you are, it feels like working in the office: across various application systems, Xpert.ivy supplies exactly the functionality and information that you need to perform a specific task. It is not the individual tasks that hold true process optimization potential but the idle times in-between these tasks. Through assignment of

tasks, predefined response times and escalation levels, Xpert.ivy enables the reduction of processing times and the optimization of process quality.

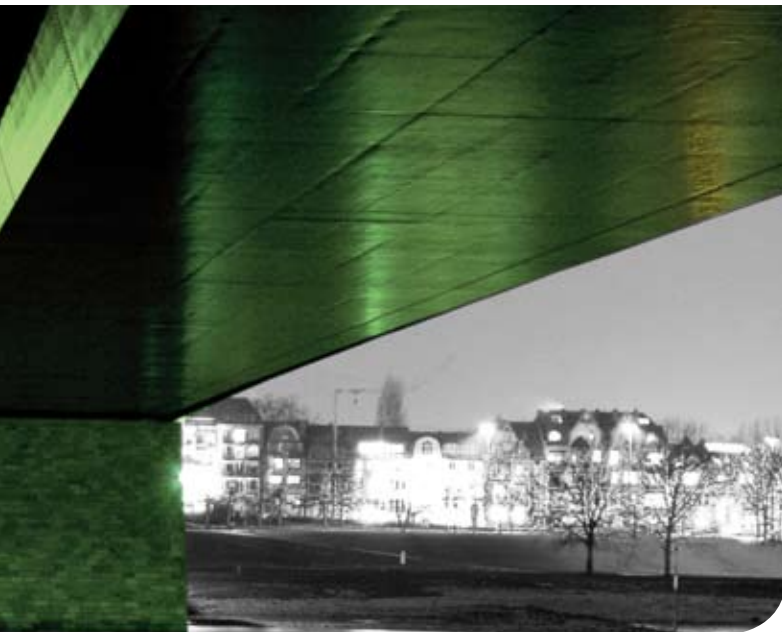




XPERT.IVY CAN FILL GAPS.

## INTEGRATION OF APPLICATIONS

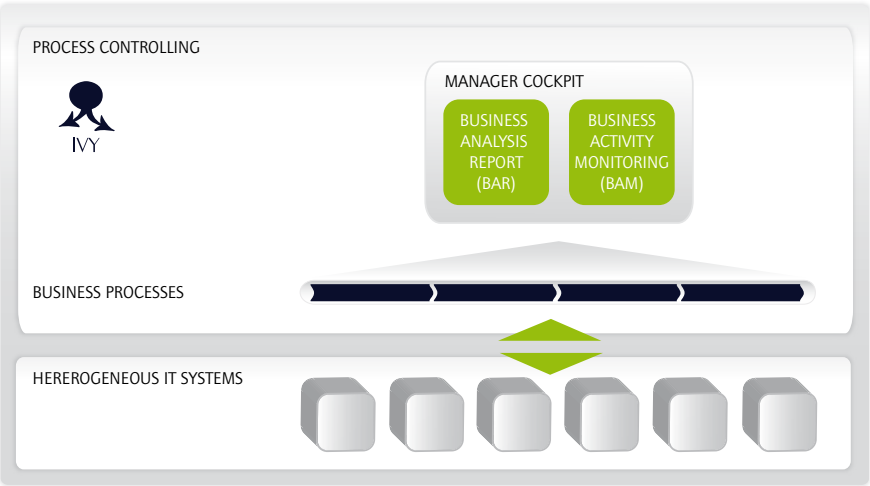
Having developed historically, today's system landscapes usually are highly heterogeneous. Redundant data administration and high-maintenance interfaces are not the exception, but the rule. Xpert.ivy is integration in its pure sense so that linking different applications across company and technology boundaries becomes child's play. Supported by entry wizards, you loosely couple functions and data to set up an individual solution which is based on standard components.





## PROCESS CONTROLLING

Xpert.ivy is the one and only solution to enable complete monitoring and analysis of your business processes. Use Xpert.ivy's Business Activity Monitoring (BAM) functionality to keep track of current processes at all times and to identify potential bottlenecks and weak spots early. In a process-oriented manner, Business Analysis Reporting (BAR) maps all activities within your processes and shows any optimization potential found.

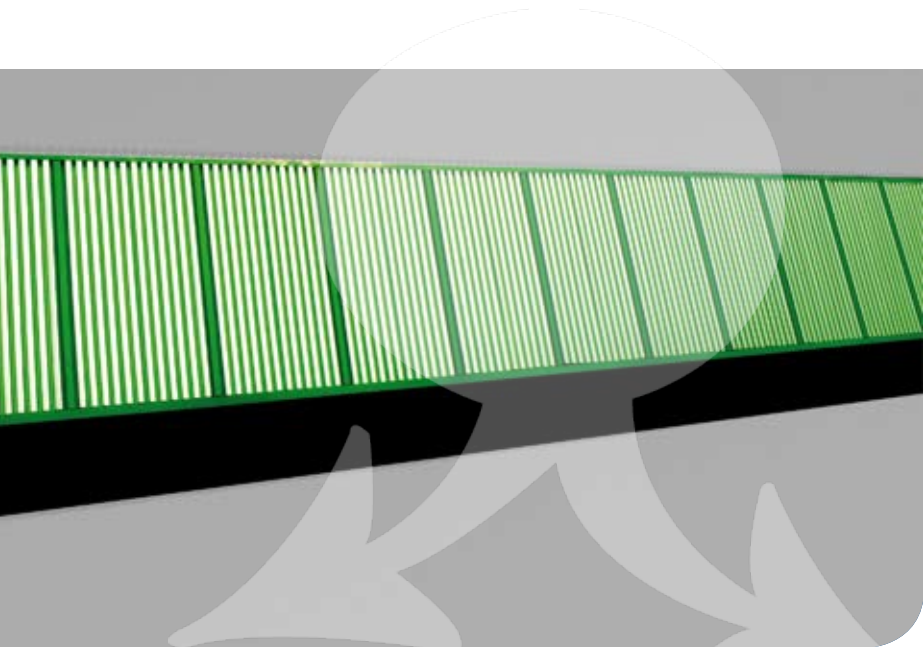





WHO WANTS TO MARRY THEIR ERP PROVIDER?

## PROVIDER INDEPENDENCE

Trust, the basis of a good marriage, is indispensable when purchasing an ERP solution. However, there is no need to make a lifelong commitment when it comes to business software. Due to its wide integrative capabilities and the consistent use of open standards, Xpert.ivy helps you reduce provider dependence without abandoning the benefits of intense cooperation.





ARE YOU MORE INDIVIDUAL THAN YOUR ERP SUPPLIER KNOWS?

## INDIVIDUAL PROCESSES

Standard software is the best you can have - if being average is good enough for you. Xpert.ivy is the perfect solution for those who are convinced that success requires more than best practice processes. Xpert.ivy adapts business applications to company-specific processes - and not the other way round. It creates the prerequisites needed for an individual solution which uses standard components.

## SOFTWARE DISTRIBUTION

The maintenance of legacy IT systems constitutes about 70% of IT costs and the expenses for the distribution of software to client machines play a critical role. Xpert.ivy not only reduces these costs but also renders software distribution superfluous. An innovative integration concept and a revolutionary interface technology (Rich Internet Application - RIA) make all functions and data in the entire system landscape available to users - always, at any chosen location and without the need for local installation.



ARE YOU AMONG THE LUCKY FEW WHO DO NOT HAVE TO BOTHER ABOUT QUALITY MANAGEMENT AND COMPLIANCE?

ARE YOUR COMPETITORS ALWAYS ONE STEP AHEAD?

## QUALITY MANAGEMENT AND COMPLIANCE

## TIME TO MARKET

Since the implementation of the Sarbanes Oxley Act, economic activity is governed by a growing number of national and international regulations on quality management and compliance. Through process orientation, Business Activity Monitoring and Business Analysis Reporting, Xpert.ivy provides optimum transparency and creates the basis for the cost-effective and efficient implementation of these regulations without restricting economic flexibility.

A short time-to-market is crucial in highly competitive markets. With no programming required for transformation of process models into process-oriented applications, Xpert.ivy supports you in increasing the flexibility within your company and in adapting processes and the underlying IT systems to new requirements in record time.





DID YOUR LAST ACQUISITION COST LESS THAN THE RESULTING IT SYSTEM INTEGRATION?

ARE YOU STARTING FROM SCRATCH AGAIN

## MERGERS & ACQUISITION

Mergers, acquisitions and spin-offs are par for the course in certain industries. But this kind of activity usually necessitates the integration or separation of IT systems, which is not routine at all. Xpert.ivy facilitates the IT aspects of mergers, acquisitions and spin-offs by means of process orientation and an innovative integration concept.

## SERVICE-ORIENTED ARCHITECTURE

The vision of centralized data administration has failed because most companies do not set up their system landscape from scratch every few years. Instead, this is an evolutionary development which involves continuous adaptation. Xpert.ivy prepares the ground for the stepwise conversion of your business applications to a service-oriented architecture and makes sure that IT projects keep within reasonable organizational and financial limits.





HAS ALL PROCESS KNOW-HOW GONE WITH THE EMPLOYEE WHO LEFT YOUR COMPANY MOST RECENTLY?

DO YOU JUST OPERATE YOUR BUSINESS APPLICATIONS OR DO THEY REALLY SERVE YOU?

## TRANSFER OF PROCESS KNOW-HOW

## REDUCTION OF COMPLEXITY



Competent employees are a company's most valuable asset. But when they leave, they can as easily turn into a burden as they often take extensive process know-how with them. Documentation of processes is just an obsolete snapshot and thus only of little assistance.

With no programming required for transformation of process models into process-oriented applications, Xpert.ivy makes sure that process documentation reflects the current processes and that process know-how stays with the company despite staff changes. It clears the way for continued further development.

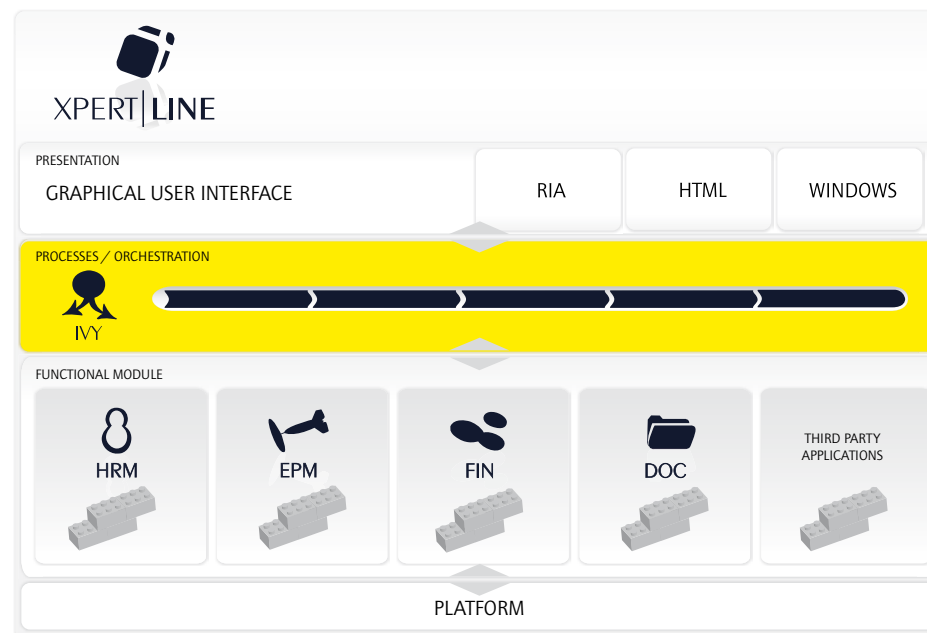
The complexity of ERP solutions is gradually increasing. Today, users spend too much time operating applications which hinders them from focusing on their work. Xpert.ivy changes this paradigm by ensuring that applications provide users with the functions and data they require for each process step. This increases efficiency, reduces education and learning time and accelerates the implementation of process changes.



## XPERT.LINE – MORE THAN STANDARD

Xpert.Line is more than standard. The Swiss made Business Solution stands for three characteristics that make it possible to adapt the software quickly to your individual needs.

1. The integrated graphical Modeling of Business Process (BPM) simplifies the collaboration between IT department and business.
2. The consistent split of the Xpert.Line business applications into business ready services (SOA) enables you to build your individual processes from standard components.
3. Xpert.Line is platform independent and benefits from the potential of web technology. (Rich Internet Application)



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